

## **SIGN UP - FAQ**

### **OTP Authentication**

#### **1. How do I authenticate my mobile number?**

To authenticate your mobile number you will need to input the number and wait for One Time Password (OTP).

#### **2. How do I authenticate my contact details?**

At the time of registration, you will be asked for both your email address and mobile number. Thereafter, two different 6-character One Time Passwords (OTP's) will be shared on the email id and mobile number you have provided.

Kindly ensure you submit the one-time password and your contact details as well as login credentials will be generated and authenticated shortly. Please note the order of the form fields at the time of submission of the OTP's with the mobile OTP above the email field.

#### **3. How can I change my registered mobile number?**

To change your registered mobile number, you will be required to raise a request via email to [registrations@centuryrealestate.in](mailto:registrations@centuryrealestate.in) . The same will be changed in 1-2 working days.

#### **4. Can I change my registered email address?**

To change your registered email address, you will need to contact your RM and he will update your new email address within 1-2 working days.

### **Documentation**

#### **1. Where do I have to upload my documents?**

You will be able to upload the documents in the 'Document Upload' section available after registering as a Partner with your contact details. Please keep a JPEG/ PDF file of your PAN Card and RERA Certificate ready for uploading. File size should not exceed 1 MB. Details are available here.

#### **2. Where can I complete all of my profile details?**

Personal details can be updated here. Only your name, email and mobile number will be required.

#### **3. I am an individual channel partner not associated with a business entity, I currently do not have a GST number, can I still register as a channel partner on Century Connect?**

For further information kindly contact [registrations@centuryrealestate.in](mailto:registrations@centuryrealestate.in)

## RERA RELATED QUERIES

### 1. Where can I apply for my RERA certification?

To apply for RERA certificate follow the steps mentioned below:

- Visit [rera.karnataka.gov.in](https://rera.karnataka.gov.in) and click on the "Agent Registration" option.
- Choose between either the individual or business entity and mention your email ID and follow the necessary steps mentioned in the RERA portal itself.
- Once completed please do update your dedicated Relationship Manager (RM) .

Please Note: Century Real Estate does not process any applications or registrations on behalf of RERA or any other Real Estate Body.

### 2. How long does it typically take to receive a RERA certificate?

As per the RERA website, the certificate is typically issued in 30 Days, for more updated information please visit <https://rera.karnataka.gov.in/home?language=en>

### 3. Is RERA required for registration on Century Connect?

Yes, a valid RERA Certificate is required for conducting business with Century Real Estate. You will be required to upload and verify your RERA Certificate at the time of registration and for processing your incentives and any other transaction.

### 4. Where can I access the Terms & Conditions of RERA?

The terms and conditions of RERA can be accessed here:

[https://rera.karnataka.gov.in/resources/staticpage/FinalRERA\\_Rules-2017.pdf](https://rera.karnataka.gov.in/resources/staticpage/FinalRERA_Rules-2017.pdf)

### 5. Can an individual partner register with Century Connect or is it mandatory to be part of a company/business entity?

Yes, individual partners can also register and conduct business with Century Real Estate. Registration will require a RERA certificate, Pan card and GST (optional). For details please read the section on Documentation.

For more information on GST, kindly visit <https://reg.gst.gov.in/registration/>

## LOGIN PAGE - FAQ

### Registering Your Client - Login Page

**1. How can I register my client details on Century Connect?**

To register your client details you will need to visit [here](#)

**2. How do I reset a forgotten password?**

In case you have forgotten your password, select the forgot password option and input your mobile number. Shortly thereafter, an OTP will be sent to your registered mobile number.

### General - Login Page

**1. When will I receive payouts and incentives on projects sold?**

The payouts on projects sold will be given as per the quarterly incentive policy. Details of the same will be communicated to you by your Relationship Manager (RM).

**2. What is the mode of payment for CP payouts?**

The mode of payment will be through cheque/s or via online transfer (RTGS).

**3. Where can I track all of my leads?**

All of your leads will directly be submitted to the Century Real Estate CRM platform. The same is verified against existing enquiries. Thereafter your dedicated RM will reach out to you and update you on the status of your leads and prospects.

**4. Who would be the point of contact for the leads I register on Century Connect?**

For any kind of assistance, kindly reach out to your respective RM, who will provide you with a detailed update for the same. You can also directly email the registration desk at [registration@centuryrealestate.in](mailto:registration@centuryrealestate.in)

**5. What kind of sales and marketing CP support can I expect after my empanelment?**

Century Real Estate offers comprehensive business, marketing and training support to all its partners through Century Connect initiatives. Our RM's will reach out to you and assist you with marketing material which includes floor plans, brochures, opportunity documents, mailers, videos and other marketing-related information on a regular basis.

The Century Connect Team also conducts product, and brand training workshops for you and your team members on a regular basis. We look forward to your participation in such workshops. For further information on the training modules, please be in touch with your Relationship Manager (RM).

## **6. Can I do business with Century Real Estate from outside Bengaluru?**

Any Real Estate Consultant in any part of India and overseas can do business with Century Real Estate (subject to the Real Estate Regulation and Development Act 2016 and the Companies Act 1956 and 2013).

Century Real Estate encourages participation from all Real Estate Consultants and Partners located outside Bengaluru. Century Real Estate currently has over a 1000+ partner network from key metros like Mumbai, Delhi NCR, Chennai, Hyderabad, and overseas hubs of USA, Canada, GCC, and South-East-Asia.

## **7. Where can I access the Terms and Conditions of Century Connect?**

The detailed terms and conditions can be accessed here ([link](#))